



Support Telephone Numbers

November 2004

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Support Telephone Numbers

First Edition (June 2003)
Second Edition (December 2003)
Third Edition (May 2004)
Fourth Edition (November 2004)
332630-004

Africa (French-speaking)

Support for Algeria, Benin, Burkina Faso, Cameroon, Chad, Gabon, Guinea, Ivory Coast, Mauritania, Niger, Senegal, Sierra Leone, Togo, and Tunisia:

General Information..... +351213176380
Technical Support..... +351213176366
Customer Support Web site www.hp.com/aa/fre
HP Care Pack Services.....234 1 3204 777

Albania

E-mail..... Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
HP Care Pack Services
Web site www.hp.com/go/hpcarepack/emea/activate

Argentina

Call Center Service Support.....0-810-555-5000
Local number.....54 11 4708 1600
Customer Support Web site www.hp.com/support
www.hp.com/country/ar/spa/support.html

Armenia

Technical Support..... +7 (095) 797-35 20
Fax..... +7 (095) 797-35 21
Customer Support (on-line request) www.hp.com/country/ru/ru
HP Care Pack Services
Telephone Support..... +7 (095) 797-35 25
Web site www.hp.com/go/hpcarepack/emea/activate

Australia

General Information	13 23 93
Warranty/Technical Support.....	13 10 47
Contact/Care Pack Support	13 11 47
Customer Support Web site	www.hp.com/country/au/eng

Austria

General Information	
<i>Allgemeine Informationen</i>	0800 242 242
Technical Support (Business Products)	
<i>Technischer Kundendienst (Business-Produkte)</i>	0810 00 1000
Web sites	
HP	www.hp.com/at
Support	www.hp.com/country/at/ger
HP Care Pack Services	
Contract Customer Telephone Support	0810 00 2000
Web site	www.hp.com/go/hpcarepack/emea/activate

Azerbaijan

Technical Support.....	+7 (095) 797-35 20
Fax.....	+7 (095) 797-35 21
Customer Support (on-line request)	www.hp.com/country/ru/ru
HP Care Pack Services	
Telephone Support.....	+7 (095) 797-35 25
Web site	www.hp.com/go/hpcarepack/emea/activate

Bahamas

Technical Support.....	1-800-711-2884
Customer Support Web site	www.hp.com/country/cb/eng

Bahrain

General Information (call center)
and Technical Support +971 4 366 2020
Toll-free 800 171
Customer Support Web site www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support +971 4 390 4785
Web site www.hp.com/me/carepack
E-mail mecarepack@hp.com

Barbados

Technical Support 1-800-711-2884
Customer Support Web site www.hp.com/country/cb/eng

Belarus

Technical Support (+7) 095-7973520
Fax (+7) 095-7973521
Customer Support (on-line request) www.hp.com/country/ru/ru
HP Care Pack Services
Telephone Support +7 (095) 797-35 25
Web site www.hp.com/go/hpcarepack/emea/activate

Belgium

Technical Support
Warranty and Trade (in country nr only) 078/600 600
Customer Support
Web site www.hp.com/support
HP Care Pack Services
Telephone support (in country nr only) 078/250 144
Web site www.hp.com/go/hpcarepack/emea/activate

Belize

Technical Support..... 811+ 1 800 711 2884

Customer Support Web site www.hp.com/support
www.hp.com/country/lamerica_nsc_cnt_amer/es/support.html

Bermuda

Technical Support..... 1-800-711-2884

Customer Support Web site www.hp.com/country/cb/eng

Bolivia

Technical Support *Apoyo Técnico*..... (0) +54-11-4708-1600
0-800 100-293

Customer Support Web site www.hp.com/support
www.hp.com/country/bo/spa/support.html

Bosnia-Herzegovina

E-mail..... Tec.desktop@hp.com

Connect On-Line Customer Care Page ... www.connect-online.hp.com

HP Care Pack Services

Web site www.hp.com/go/hpcarepack/emea/activate

Brazil

Compaq Customer Assistance Service and Technical Support

Serviço de Atendimento ao Consumidor/Garantia

Contracts55-11-4689-2620

Toll-free0800-55-6404

0800-130-999

55-11 4689 2012

Grande SP 11 5683-5400

Suporte Técnico/Empresas e Contratos (toll-free).....0800-55-6405

Technical Support

Gde Sao Paulo55-11-4004-7751

Rest of country0-800-709-7751

Customer Support

Web sitewww.hp.com/country/br/por/support.html

British Virgin Islands

Technical Support..... 154+ 1-800-711-2884

Customer Support Web site www.hp.com/country/cb/eng

Bulgaria

E-mail.....Tec.desktop@hp.com

Connect On-Line Customer Care Page ... www.connect-online.hp.com

Customer Support Web site www.hp.com/country/bg/bul

HP Care Pack Services

Telephone Support.....9769562

Web site www.hp.com/go/hpcarepack/emea/activate

Canada

General Information *Informations Générales* 1-800-567-1616

Technical Support *Assistance Technique*

For continuous quality improvement, calls may be monitored. *Afin de garantir une amélioration continue de la qualité, les appels peuvent être enregistrés ou suivis.*

1-905-206-4663

1-800-474-6836

Ordering Backup Software

Commande de Disquettes de Sauvegarde 1-800-952-7689

Customer Support Web Site

Emplacement D'internet de Web de Support à la

Clientèle www.hp.com/country/ca/eng/support.html

HP Care Pack *Les Services Care Pack HP*

..... 1-800-267-5251

..... 1-800-633-3600

Cayman Islands

Technical Support..... 1-800-711-2884

Customer Support Web site www.hp.com/country/cb/eng

Chile

Customers and Partners, Contracts +56-2-290-6500

Toll-free Access (domestic only) 600-600-1122

Santiago..... 562-361-1160

Technical Support *Apoyo Técnico*..... (123) 800-360-999

Customer Support Web site www.hp.com/support

www.hp.com/country/cl/spa/support.html

China (mainland)

Technical Support/General Information..... 86-800-810-5959

86-10-68687980

Web site <http://e-support.hp.com.cn>

Colombia

Technical Support *Apoyo Técnico*..... 01-8000-51-4746-8368
Bogotá (local number)..... 571-606-9191
Customer Support Web site www.hp.com/support
www.hp.com/country/co/spa/support.html

Costa Rica

Technical Support..... 0800-011-1046
Customer Support Web site www.hp.com/support
www.hp.com/country/ns/spa/support.html

Croatia

E-mail..... Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
Customer Support Web site www.hp.com/country/hr/cro
HP Care Pack Services
Telephone Support..... 1 6060 200
Web site www.hp.com/go/hpcarepack/emea/activate

Curacao, Netherland Antillas

Technical Support..... English 001 800-872-2881+ 1800 711 2884
Spanish 164+1800 711 2884
Customer Support Web site www.hp.com/country/cb/eng

Cyprus

Technical Support

Local toll-free	800 9 2649
International.....	+30 210 60 73 603
Fax.....	+30 210 60 73 601

Customer Support E-mail Address

Presales Info, Customer Feedback	ccr.hphellas@hp.com
Mail-in abroad repairs	rma.hellas@hp.com

Customer Support Web site www.hp.com/country/gr/gre

HP Care Pack Services

Telephone Support

Local toll-free	800 9 2649
International.....	+30 210 87 61 880

Web Site www.hp.com/go/hpcarepack/emea/activate

Czech Republic

General Information *Obecné Informace*261 108 108

General Information Web site..... www.hp.cz

Technical Support *Technická Podpora*261 307 310

Customer Support Web site www.hp.cz

HP Care Pack Services

Telephone Support.....261 307 310

Web site www.hp.cz

Denmark

General Information <i>Generelle Oplysninger</i>	48 12 10 00
Sales Information HP Frontline, Presales	70 12 00 10
Customer Service	
Web site	www.hp.com/country/dk/dan/support.html
Technical Support <i>Teknisk support</i>	
Commercial & Enterprise.....	70 11 77 00
Supportpack/HP Care Pack Services Commercial & Enterprise	
Telephone Support	35 25 65 00
Supportpack/HP Care Pack Services	
<i>Consumer Produkter</i>	70 27 04 43
Web site	www.hp.com/go/hpcarepack/emea/activate

Dominican Republic

Technical Support.....	1-800-711-2884
Customer Support Web site	www.hp.com/support www.hp.com/country/cb/eng/support.html

Ecuador

Technical Support <i>Apoyo Técnico</i> (toll-free)	
Andinatel	1 999-119: 800-711-2884
Pacifitel.....	1-800-225-528 999 119+: 1-800-711-2884
Customer Support Web site	www.hp.com/support www.hp.com/country/ec/spa/support.html

Egypt

General Information and Technical Support.....	202 532 5222
Customer Support Web site	www.hp.com/country/me/eng
HP Care Pack Services	
Telephone Support.....	0800 888 7 888
Web site	www.hp.com/me/carepack
E-mail	mecarepack@hp.com

El Salvador

Technical Support.....	800-1785:877-219-8671 (800-1785+) 1-800-711-2884 800-6160
Customer Support Web site	www.hp.com/support www.hp.com/country/ns/spa/support.html

Estonia

Technical Support.....	6 813 823
HP Care Pack Services.....	6 813 823

European Emerging Markets

Support for Albania, Bosnia-Herzegovina, Bulgaria, Croatia, Macedonia, Malta, Moldova Republic, Serbia and Montenegro: E-mail.....		Tec.desktop@hp.com
Connect On-Line Customer Care Page ...		www.connect-online.hp.com
Customer Support Web sites		
Bulgaria	www.hp.com/country/bg/bul	
Croatia.....	www.hp.com/country/hr/cro	
Slovenia	www.hp.com/country/si/slv	
HP Care Pack Services		
Bulgaria	9769562	
Croatia	1 6060 200	
Serbia and Montenegro.....	2019900	
Slovenia	12307 478	
Web site	www.hp.com/go/hpcarepack/emea/activate	

Faroe Islands

Technical Support.....	4570 10 8025
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Finland

General Information	+358 (0) 205 350
Sales Information	+358 (0) 10 217 2700
Technical Support.....	+358 (0) 203 53 232
Customer Services Web site	www.hp.fi
HP Care Pack Services	
Telephone Support.....	+358 (0) 203 20 300
Web site	www.hp.com/go/hpcarepack/emea/activate

France

General Information	
<i>Informations Générales</i> (0,15 € TTC/min)	0826 800 400
Technical Support <i>Assistance Technique</i>	
<i>Produits Professionnels</i> (0,15 € TTC/min)	0826 10 4949
Customer Support Web site	www.hp.com/fr
HP Care Pack Services	
Telephone Support	
<i>Assistance Technique</i> (0,15 € TTC/min)	0825 00 41 23
Web site	www.hp.com/go/hpcarepack/emea/activate

Georgia

Technical Support.....	+7 (095) 797-35 20
Fax.....	+7 (095) 797-35 21
Customer Support	
(on-line request).....	www.hp.com/country/ru/ru
HP Care Pack Services	
Telephone Support.....	+7 (095) 797-35 25
Web site	www.hp.com/go/hpcarepack/emea/activate

Germany

General Information (Presales)

Allgemeine Informationen (0,12 €/min) 01805/66 57 75

Technical Support

Technischer Support

HP Commercial Products,

Compaq Commercial Products (0,12 €/min)..... 01805/25 81 43

Customer Support Web site www.hp.com/de/support

HP Care Pack Services (Presales)

General information on warranty upgrades

Allgemeine Informationen über

Garantieerweiterungen (0,12 €/min)..... 01805/32 62 99

E-mail infoline@hp-servicesales.de

HP Care Pack Information Web site..... www.hp.com/de/carepack

HP Care Pack Services

Telephone Support Hotline..... See HP Care Pack documents.

Siehe HP Care Pack Unterlagen.

HP Care Pack Registration

Web site www.hp.com/go/hpcarepack/emea/activate

Ghana

Technical Support..... +234 1 320 4999

E-mail..... care.sa@jhb.za.sykes.com

nigeria.service-center@hp.com

Other Information +234 1 320 5242/3

+234 1 461 3734/5

+234 1 270 6941/2

Fax..... +234 1 320 5241

Customer Support Web site [http://welcome.hp.com/country/](http://welcome.hp.com/country/emea_africa/en/contact/phone_assist.html#section4)

[emea_africa/en/contact/phone_assist.html#section4](http://welcome.hp.com/country/emea_africa/en/contact/phone_assist.html#section4)

HP Care Pack Services

Telephone Support..... +234 1 320 4777

E-mail care.sa@jhb.za.sykes.com

nigeria.service-center@hp.com

Greece

Telephone Support

Toll-free 801 11 CALL HP (22 55 47)
International +30 210 6073603
Fax +30 210 60 73 601

E-mail Telephone support,

Presales Info, Customer Feedback ccr.hphellas@hp.com
Mail-in abroad repairs rma.hellas@hp.com

Customer Support Web site www.hp.com/country/gr/gre

HP Care Pack Services

Telephone Support

Toll-free 801 11 HP CARE (47 22 73)
International +30 210 87 61 880
Web Site www.hp.com/go/hpcarepack/emea/activate

Greenland

HP Care Pack Services +45 7010 8025

Guatemala

Technical Support 1-800-711-2884

Customer Support Web site www.hp.com/support
www.hp.com/country/ns/spa/support.html

Guyana

Technical Support 159: 1-800-711-2884
or 1-877-783-2407

Haiti

Technical Support (183+) 1-800-711-2884

Customer Support Web site www.hp.com/country/cb/eng

Honduras

Technical Support..... 800 0 123 + 1-800-711-2884
or 800 0 123 + 877-219-8671
Customer Support Web site www.hp.com/support
www.hp.com/country/ns/spa/support.html

Hong Kong

General Information.....852-800-9388-33
Technical Support.....852-3002-8555
Customer Support Web site www.hp.com/country/hk/eng

Hungary

General Information *Általános Információk* +36 (1) 382-1112
Technical Support *Technikai Támogatás* +36 (1) 382-1112
E-mail..... support@hp.hu
Customer Support Web site www.hp.com/country/hu/hun
HP Care Pack Services
Telephone Support..... +36 (1) 382-1112
Web site www.hp.com/go/hpcarepack/emea/activate

Iceland

Technical Information
Icelandic507 10 00
Danish.....45 70 10 80 25
HP Care Pack Services
Icelandic507 10 00
Danish.....45 70 10 80 25

India

Customer Care Centre1 600 112267
91-11-26388000
Fax.....91-124-2566112
Customer Support Web site www.hp.com/country/in/eng
Technical Support E-mail.....india_customercare@hp.com

Indonesia

Technical Support..... +62 (21) 350-3408
Customer Support Web site www.hp.com/country/id/eng

Ireland

General Information on Commercial products 1850 200 277
Technical Support Web site [http://www.hp.com/country/ie/en/
contact/phone_assist.html#section1](http://www.hp.com/country/ie/en/contact/phone_assist.html#section1)
Customer Support Web site [http://h10025.www1.hp.com/
ewfrf/wc/siteHome?lc=en&cc=ie](http://h10025.www1.hp.com/ewfrf/wc/siteHome?lc=en&cc=ie)
HP Care Pack Services
Telephone Warranty Support 1890 946 500
Web site <http://h41111.www4.hp.com/hps/carepack/ie/en>

Israel

General Information 09-762-3222
Telephone Support and Technical Support 09-830-4848
Fax 09-830-4849
Customer Support Web site www.hp.com/country/il/heb
HP Care Pack Services
Telephone Support 09-762-3300
Web site www.hp.com/go/hpcarepack/emea/activate

Italy, San Marino, Vatican City State

Business Desktop Technical Support 02 3859-1212
Customer Support
Web site <http://welcome.hp.com/country/it/it/support.html>
HP Care Pack
Information 02 9212-2040
Information Web site www.hp.com/it/hpcarepack
Registration
Web site www.hp.com/go/hpcarepack/emea/activate

Jamaica

Customer Support 1-800-711-2884
Customer Support Web site www.hp.com/support

日本(Japan)

一般情報 (General Information) 03-5304-6660
<http://www.hp.com/jp/>
テクニカル サポート (Technical Support) 0120-014121 *1
携帯電話・PHSをお使いの場合：03-5347-3089
<http://welcome.hp.com/country/jp/ja/support.html>
ダイヤルQ2テクニカル サポート (Dial Q2 Technical Support)
..... 0990-605-589 *2
バックアップ ソフトウェア、サービス パーツのご注文
(Ordering Backup Software & Spare Parts)
..... <http://www.hp.com/jp/ordercenter/>

*1：通話料無料のフリーダイヤルです。日本国内でのみご利用いただけます。

Not available internationally.

*2：日本国内でのみご利用いただけます。ご利用の際は、通話料の他に別途
情報提供料として1分あたり100円かかります。（情報発信地：東京）

なお、ご利用時には、4桁のパスワードが必要です。パスワードは事前にNTT
にて登録手続きを行ってください。パスワードのご登録は116またはNTTの営
業窓口にお申し込みください。Not available internationally.

Jordan

General Information and Technical Support +971 4 366 2020
Customer Support Web site www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support +971 4 390 4785
Web site www.hp.com/me/carepack
E-mail mecarepack@hp.com

Kazakhstan

Technical Support..... +7 (095) 797-35 25
Fax..... +7 (095) 797-35 21
Customer Support (on-line request) www.hp.com/country/kz/ru
HP Care Pack Services
Telephone Support..... +7 (095) 797-35 25
Web site www.hp.com/go/hpcarepack/emea/activate

Korea

Technical Support/Warranty Support
Domestic/international 82-1588-3003
Web site www.hp.co.kr
e-Commercial (Product Sales)/General Information 82-080-703-0700
HP online store www.hp.co.kr/store

Kuwait

General Information and Technical Support +971 4 366 2020
Customer Support Web site www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support..... +971 4 390 4785
Web site www.hp.com/me/carepack
E-mail mecarepack@hp.com

Kyrgyzstan

Technical Support..... +7 (095) 797-35 20
Fax..... +7 (095) 797-35 21
Customer Support (on-line request) www.hp.com/country/ru/ru
HP Care Pack Services
Telephone Support..... +7 (095) 797-35 25
Web site www.hp.com/go/hpcarepack/emea/activate

Latvia

Technical Support.....	7 030 721
(toll-free)	800 80 12
HP Care Pack Services.....	7 030 721
(toll-free)	800 80 12

Lebanon

General Information and Technical Support.....	+971 4 366 2020
Customer Support Web site	www.hp.com/country/me/eng
HP Care Pack Services	
Telephone Support.....	+971 4 390 4785
Web site	www.hp.com/me/carepack
E-mail	mecarepack@hp.com

Liechtenstein

Technical Support.....	0848 802 020
HP Care Pack Services.....	0848 800 724

Lithuania

Technical Support.....	5 210 3333
(toll-free)	800 10000
HP Care Pack Services.....	5 210 3333
(toll-free)	800 10000

Luxembourg

Technical Support	
Warranty and Trade	+352 27 303 303
Customer Support Web site	www.hp.be/support
HP Care Pack Services	
Contract & HP Care Pack.....	+352 27 303 111
Web site	www.hp.com/go/hpcarepack/emea/activate

Macedonia

E-mail..... Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
HP Care Pack Services
Web site www.hp.com/go/hpcarepack/emea/activate

Malaysia

General Information..... 1800-80-5405
Warranty Support/Pre-Sales Information..... 1800-88-4848
Technical Support (toll-free)..... +1800-805-405
Fax..... (65) 395-1010
Support Web site..... www.hp.com/country/my/eng

Malta

E-mail..... Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
HP Care Pack Services
Web site www.hp.com/go/hpcarepack/emea/activate

Martinique

Customer Support 0-800-990-011:877-219-8671
Customer Support Web site www.hp.com/support

Mexico

Technical Support..... 01-800-474-68368
Mexico City 55-5258-9922
Pre-Sales 55 5091-7000
Rest of country 01-800-501-9000
Contracts 52-5-284-600 X 2747
+01-800-010-2020
Customer Support Web site www.hp.com/support
www.hp.com/country/mx/spa/support.html

Moldova Republic

E-mail..... Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
HP Care Pack Services
Web site www.hp.com/go/hpcarepack/emea/activate

Monaco

General Information
Informations Générales (0,15 € TTC/min)0826 800 400
Technical Support *Assistance Technique*
Produits Professionnels (0,15 € TTC/min)0826 10 4949
Customer Support Web site www.hp.com/fr
HP Care Pack Services
Telephone Support
Assistance Technique (0,15 € TTC/min)0825 00 41 23
Web site www.hp.com/go/hpcarepack/emea/activate

Mongolia

Technical Support..... +7 (095) 797-35 20
HP Care Pack Services
Telephone Support..... +7 (095) 797-35 25
Web site www.hp.com/go/hpcarepack/emea/activate

Montserrat

Customer Support 1 800711-2884
Customer Support Web site www.hp.com/support

Morocco

General Information *Informacja Ogólna*022 40 47 47
Technical Support *Pomoc Techniczna*022 40 47 47
Customer Support Web site www.hp.com/aa/fre
HP Care Pack Services
Telephone Support.....022 24 87 70
Web site www.hp.com/go/hpcarepack/emea/activate

The Netherlands

General Information <i>Algemene Informatie</i>	+31 30 222 2000
Technical Support (0,35 €/min)*	0900 2020 165
	0900-1681616
Customer Support Web site	www.hp.com/country/nl/dut
HP Care Pack Services	
Telephone Support.....	0900 1150 000
	0800-0221244
Web site	www.hp.com/go/hpcarepack/emea/activate
*Not available internationally	
* <i>Deze nummers zijn alleen bereikbaar vanuit Nederland.</i>	

New Zealand

General Information	0800 733 547
Warranty/Technical Support.....	0800 449 553
Contract/CarePack Support.....	0800 664 747
Customer Support Web site	www.hp.com/country/nz/eng

Nicaragua

Technical Support.....	1-800-0164:800-711-2884
Español	(164+) 1-800-711-2884
Inglés	(174+) 1-800-711-2884
Customer Support Web site	www.hp.com/support
	www.hp.com/country/ns/spa/support.html

Nigeria

Technical Support..... +234 1 320 4999
E-mail.....care.sa@jhb.za.sykes.com
nigeria.service-center@hp.com
Other Information +234 1 320 5242/3
+234 1 461 3734/5
+234 1 270 6941/2
Fax..... +234 1 320 5241
Customer Support Web site http://welcome.hp.com/country/emea_africa/en/contact/phone_assist.html#section4
HP Care Pack Services
Telephone Support..... +234 1 320 4777
E-mailcare.sa@jhb.za.sykes.com
nigeria.service-center@hp.com

Norway

Technical Support.....800 62 800
Customer Support Web site www.hp.com/country/no/nor
HP Care Pack Services
Telephone Support.....800 56 044
Web site www.hp.com/go/hpcarepack/emea/activate

Oman

General Information and Technical Support..... +971 4 366 2020
Customer Support Web site www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support..... +971 4 390 4785
Web site www.hp.com/me/carepack
E-mailmecarepack@hp.com

Panama

Technical Support.....001-800-111-9642
001-800-711-2884
Customer Support Web sitewww.hp.com/support
www.hp.com/country/ns/spa/support.html

Paraguay

Technical Support *Apoyo Técnico*.....009-800-541-006
Customer Support Web sitewww.hp.com/support
www.hp.com/country/py/spa/support.html

Peru

General Information *Información General*+511-211-2828
Lima.....+511-411-2043
Technical Service (toll-free).....0-800-12828
0800-10111
Customer Support Web sitewww.hp.com/support
www.hp.com/country/pe/spa/support.html

Philippines

General Information.....+63 (2) 888-6211
Technical Support.....+63 (2) 867-3551
Customer Support
Web site www.hp.com/country/ph/eng/support.html

Poland

General Information *Informacja Ogólna*0-801-522-622
Technical Support *Pomoc Techniczna*+48 22-5666 000
Customer Support Web site www.hp.com/country/pl/pol
HP Care Pack Services
Telephone Support.....+48 22-565 74 00
or 0-801 300 310
Web site www.hp.com/go/hpcarepack/emea/activate

Portugal

Call Center Service Support.....	808 200 808
Technical Support.....	213164164
Fax.....	21 410 08 52
Customer Support Web site	www.hp.com/country/pt/por
HP Care Pack Services	
Telephone Support.....	808 218 218
Web site	www.hp.com/go/hpcarepack/emea/activate

Puerto Rico

Technical Service	1-800-711-2884
Local Number	787-474-8570
Technical Support.....	1-877-232-0589
Warranties	1-800-799-3477
Customer Support	
Web site	www.hp.com/country/pr/spa/support.html

Qatar

General Information and Technical Support.....	+971 4 366 2020
Customer Support Web site	www.hp.com/country/me/eng
HP Care Pack Services	
Telephone Support.....	+971 4 390 4785
Web site	www.hp.com/me/carepack
E-mail	mecarepack@hp.com

Romania

Customer Service	+4021-303.83.00
Customer Support	+4021-303.84.01
CCC Technical Support.....	+4021-315-4442
Fax.....	+40-21-303.83.03
E-mail.....	support.romania@hp.com
Escalation address	dragos.stanciu@hp.com
Customer Support Web site	www.hp.com/country/ro/rom
HP CarePack	
Telephone Support.....	+4021-303-8401
Web site (external clients).....	www.hp.com/go/hpcarepack/emea/activate

Russia

General Information, Technical Support, HP Care Pack Services	
Moscow	7 095-797-3520
Moscow after hours.....	709 579 73525
St. Petersburg.....	812 346 7997
St. Petersburg after hours	781 234 67982
Customer Support Web site	www.hp.com/country/ru/rus
HP Care Pack Services	
Telephone Support	
Moscow	709 579 73525
St. Petersburg	812 346 7997
Web site	www.hp.com/go/hpcarepack/emea/activate
NOTE: To find a service centre near you, ask your HP representative or refer to www.hp.com/country/ru/rus for HP service centers.	

St. Vincent

Customer Support	1-800-711-2884
Customer Support Web site	www.hp.com/support

St. Kitts and Nevis

Customer Support	1-800-711-2884
Customer Support Web site	www.hp.com/support

St. Marteen

Customer Support 1-800-711-2884
Customer Support Web site www.hp.com/support

Saudi Arabia

General Information and Technical Support 800 897 1444
Customer Support Web site www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support 800 897 1451
Web site www.hp.com/me/carepack
E-mail mecarepack@hp.com

Serbia and Montenegro

E-mail Tec.desktop@hp.com
Connect On-Line Customer Care Page ... www.connect-online.hp.com
HP Care Pack Services
Telephone Support 2019900
Web site www.hp.com/go/hpcarepack/emea/activate

Singapore

General Information/Warranty Support 62725300
Pre-sales Information 1800-278-8100
Customer Support Web site www.hp.com/country/sg/eng
Fax 62742033

Slovakia

General Information +421-2-5752 5111
Technical Support +421-2-68208080
Standard warranty +421-2-5752 5752
Support Web site www.hp.sk
HP Care Pack Services
Telephone Support +421-2-5752 5752
Web site www.hp.com/go/hpcarepack/emea/activate

Slovenia

General Information	+386 1 2307 420
Technical Support.....	+386 1 2307 420
Fax.....	+386 1 2307 468
Customer Support Web site	www.hp.com/si
HP Care Pack Services	
Telephone Support.....	+386 1 2307 420
Web site	www.hp.com/go/hpcarepack/emea/activate

South Africa

International Telephone Support.....	+27 11 258 9301
Local (toll-free).....	086 00 1030
Customer Support Web site	www.hp.com/country/za/eng
HP Care Pack Services	
Telephone	086 000 1010
Web site	www.hp.com/go/hpcarepack/emea/activate

Spain

General Information <i>Información General</i>	916 348 800
Technical Support <i>Soporte Técnico</i>	902010333
(Except Presarios and projectors)	
Customer Support Web site	www.hp.com/country/es/spa
HP Care Pack Services	
Telephone Support.....	902 220030
Telephone Support (Commercial)	902 010333
Web site	www.hp.com/go/hpcarepack/emea/activate

Sri Lanka

General Information/Warranty Support	01-430800-6271-3337
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Suriname

Technical Support.....	156: 800-711-2884
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Sweden

General Information *Allmän Information*+46 (0)8 524 910 00
Web site www.hp.se
Sales Information *Saleslink*..... +46 (0)200-27 00 00
Technical Support *Teknisk Support* 0771-30 30 00
Web site www.hp.se/support
HP Care Pack Services
Telephone Support *Teknisk Support* 0771-30 30 30
Web site www.hp.com/go/hpcarepack/emea/activate

Switzerland

Warranty Hotline0848 802 020
Web sites
German www.hp.com/country/ch/de/support.html
French www.hp.com/country/ch/fr/support.html
HP CarePack Services
Telephone Support0848 800 724
Web site www.hp.com/go/hpcarepack/emea/activate

Taiwan

Taipei Head Office886-2-8722-9000
Product Spec. Inquiry 0800-236-686
Customer Care Hotline886-2-8722-8000
Customer Support Web site www.hp.com/country/tw/chi

Thailand

Technical Support66-2-353-9000
Fax +66 2654 0704
Support Web site www.hp.com/country/th/eng

Trinidad & Tobago

Customer Support1-800-711-2884
Customer Support Web site www.hp.com/support

Turkey

General Information <i>Genel Bilgi</i>	+90 212 444 79 79
Technical Support <i>Teknik Destek</i>	+90 212 444 71 71
Customer Support <i>Müşteri Hizmetleri</i>	+90 212 444 71 71
Fax <i>Faks</i>	+90 216 579 78 00
Customer Support Web site <i>Web sitesi</i>	www.hp.com.tr
HP Care Pack Services <i>HP Care Pack Hizmetleri</i>	
Telephone Support <i>Destek Hattı</i>	+90 212 444 71 72
Web site	www.hp.com/go/hpcarepack/emea/activate

Turkmenistan

Technical Support.....	+7 (095) 797-35 20
Fax.....	+7 (095) 797-35 21
Customer Support (on-line request)	www.hp.com/country/ru/ru
HP Care Pack Services	
Telephone Support.....	+7 (095) 797-35 25
Web site	www.hp.com/go/hpcarepack/emea/activate

Turks & Caicos

Customer Support	01-800-711-2884
Customer Support Web site	www.hp.com/support

Ukraine

Technical Support.....	+38 (044) 490-3520
Fax.....	+7 (095) 797-35 21
Customer Support (on-line request)	www.hp.com/country/ua/ru
HP Care Pack Services	
Telephone Support.....	+38 (044) 495-3520
Web site	www.hp.com/go/hpcarepack/emea/activate

United Arab Emirates (Dubai)

General Information (Call Center) and Technical Support	+971 4 366 2020
Toll-free	800 4520
Customer Support Web site	www.hp.com/country/me/eng
HP Care Pack Services	
Telephone Support.....	800 4326
Web site	www.hp.com/me/carepack
E-mail	mecarepack@hp.com

United Kingdom

Enquiries	
General	0845 270 4000
Sales	0845 270 4222
Warranty	0870 842 2339
Customer Support Web site	www.hp.com/country/uk/eng
ALL Contract and HP Care Pack Services (including SupportPack and Carepaq).....	0870 842 2330
HP Care Pack Services	
Web site	http://h41111.www4.hp.com/hps/carepack/uk/en/index.html

United States

General Information.....	1-800-345-1518
Technical Support (For continuous quality improvement, calls may be monitored.)	1-800-474-6836
	1-208-323-2551
Ordering Backup Software.....	1-800-952-7689
Customer Support Web site	www.hp.com

United States Virgin Islands

Customer Support 1800-711-2884
Customer Support Web site www.hp.com/support

Uruguay

Technical Support *Apoyo Técnico* 0004-054-177
Customer Support Web site www.hp.com/support
www.hp.com/country/uy/spa/support.html

Uzbekistan

Technical Support +7 (095) 797-35 20
Fax +7 (095) 797-35 21
Customer Support (on-line request) www.hp.com/country/ru/ru
HP Care Pack Services
Telephone Support +7 (095) 797-35 25
Web site www.hp.com/go/hpcarepack/emea/activate

Venezuela

Warranties +58-212- 278-8666
Toll-free +0800-22-73727
Technical Support 0800-HP-INVENT
Customer Support Web site www.hp.com/support
www.hp.com/country/ve/spa/support.html

Vietnam

General Information +84 8 823-4151
Warranty Support/Pre-Sales Information +84 8 823-6215
Technical Support +84 8 823-4530
Fax +84 8 823-6216
Support Web site www.hp.com/country/vn/eng

Yemen

General Information and Technical Support +971 4 366 2020
Customer Support Web site www.hp.com/country/me/eng
HP Care Pack Services
Telephone Support..... +971 4 390 4785
Web site www.hp.com/me/carepack
E-mail mecarepack@hp.com